



GLOBALTELECOM
In touch with the world

Call Handling

Our Smart Call Handling solutions allow you to benefit from complete control of your call management allowing you to implement changes online, anytime and anywhere.

Smart Call Handling Solutions

Smart Call Handling features 3 bundled propositions, Call Planner, Call Manager and Call Director which include the most commonly requested features. These can be deployed rapidly. You can also manage your call plan online, allowing it to evolve with your business.

Call Planner

Call Planner offers online management, enabling complete control over inbound call management.

The standard product provides access to unlimited moves and changes via the web within the predefined combination of Time of Day/Day of Week plan, Divert Plan and Voicemail to Email. When you take Call Planner, you need only use the feature (or features) which meet call needs. For a small fee, additional modules can be included.

Call Manager

Call Manager has 2 additional features to Call Planner. These are IVR and Audio Server.

Call Director

More advanced than Call Planner or Call Manager, this sophisticated call handling package queues calls in the Global Telecom network to ensure clients never receive an engaged tone.

Choice of Global Telecom access numbers:

- 0800 Free phone
- 0845 Local Rate
- 0870 National Rate
- 0871 Special Rate
- 07 Personal Numbers
- 09 Premium Rate Numbers

Call our free phone number below for more details on any of these services or for bespoke rates.

Get your calls where you want them, when you need them!

Minimal set-up cost which means a rapid return on investment

No costly hardware to maintain

It is the most cost effective method of call management, especially for small organisations

Calls are not missed or misdirected, which means no lost sales opportunities