



GLOBALTELECOM
In touch with the world



Online Stats

Track live reports instantly to view who has called you. Online stats enables research for your business to expand, concluding calls received, engaged and missed in a user friendly format

Online stats is one of the newest advantages which is now available to businesses worldwide. At the click of a button live reports can be instantly viewed concluding calls received, engaged or missed. Every call made to a business is a potential customer and every call missed potentially brings that sale to another competitor.

Call stats enables you to track this information which would otherwise be unavailable. Are your phonelines always busy or do customers find it difficult to contact you? Call stats allows you to view all calls made when your lines are engaged, allowing you to not only call back but consider if your company would benefit from another line to spread to call ratio to a more manageable level. Call stats is a means to innovate and expand your business to the relevant level needed based on the call research

Call stats can be viewed either daily, weekly or monthly so your incoming business can be analysed on a very personal basis. If you have multiple lines the call ratios can be compared to improve the productivity of a particular department.

Online call stats is now at the forefront of modern business strategies and would be a contributing factor to your success in an increasingly competitive market.

Track reports at a click of a button

Spread your call ratio to a more manageable level

Every call made to a business is a potential customer and every call missed potentially brings that sale to another competitor

Call stats is a means to innovate and expand your business to the level needed based on the call research

Call 08000 277 772

info@global-telecom.co.uk

www.global-telecom.co.uk